



MHHSP – Business Process Map – Version History MHHSP-BPM-002 – Change of Service – Metering Service – Forward Migration

| Version | Description | Author | Date |
|---------|--|--|------------|
| 0.1 | Draft Forward Migration Change of Service – Metering Service Process for industry consultation | MHHS Programme – Migration Design Team | 13/02/2023 |
| 0.2 | Updated Forward Migration Change of Service – Metering Service Process following industry consultation | MHHS Programme – Migration Design Team | 15/03/2023 |
| 1.0 | Baselined following DAG approval | MHHS Programme – Migration Design Team | 03/04/2023 |
| 1.1 | MHHS-DIN-64, MHHS-DIN-95, MHHS-DIN-31 | MHHS Programme – SI Design Team | 02/06/2023 |
| 1.2 | MHHS-DIN-100, MHHS-DIN-369 | MHHS Programme – SI Design Team | 29/06/2023 |
| 1.3 | MHHS-DIN-757 | MHHS Programme – Design Team | 16/01/2024 |

Cover Note

This document displays the Forward Migration Change of Service – Metering Service process. It has been based on the MHHS BAU Change of Service – Metering Service process and any new, Migration-specific steps, are indicated in Green, whereas any steps that are not required as part of Migration are indicated in Red.

This process map should be read in parallel with the relevant BPD (MHHS BPD002 – Change of Service – Metering Service (Forward Migration)) which provides more detail on each of the steps and the steps that have been removed.



| Item | Description |
|-------------|---|
| | Process |
| Step.00 | Task |
| | Decision gateway |
| | Initiate multiple steps |
| | Collapsed sub-process |
| | Message |
| | Start BPM |
| | End BPM |
| | Sequence flow – Black = Process Step / Blue = DIP Output |
| | Message flow - Orange = 3 rd Party / Red = TBD |

| Colour Code | Description |
|-------------|---------------------------------------|
| | New step, required for Migration only |
| | BAU step not required for Migration |

Business Process Description
 This BPM diagram describes the Forward Migration 'Change of Metering Service' Business Process. For a detailed description of each step in the BPM, please refer to the accompanying Business Process Descriptions [BPD] document for this Business Process.

Actors
 Supplier (Prospective/Incumbent)
 Registration Service
 Data Integration Platform
 New Metering Service (MSS, MSA, UMSSO)
 Outgoing MOP
 New/Existing Data Service (SDS, ADS, UMSSD)
 Supplier (Outgoing)
 LDSO
 EES

MHHS Interfaces
 MHHS-IF-031 Supplier Service Appointment Request
 MHHS-IF-032 Reg. Serv. Response to Supplier Service App Request
 MHHS-IF-033 Registration Service Request for Service Appointment
 MHHS-IF-034 Service Provider Response to Appointment Request
 MHHS-IF-035 Registration Service Appointment Status Notification
 MHHS-IF-036 Reg. Serv. Notification of Service App. & Supporting Info
 MHHS-IF-038 Customer Direct Contract Advisory
 MHHS-IF-039 Customer Direct Contract Advisory Response

Publication List
 PUB-031 Supplier Service Appointment Request
 PUB-032 Reg. Serv. Response to Supplier Service App Request
 PUB-033 Registration Service Request for Service Appointment
 PUB-034 Service Provider Response to Appointment Request
 PUB-035 Registration Service Appointment Status Notification
 PUB-036 Reg. Serv. Notification of Service App. & Supporting Info
 PUB-038 Customer Direct Contract Advisory
 PUB-039 Customer Direct Contract Advisory Response

BPM included as part of the process
 MHSS-BP003-Change of Service – Data Service
 MHSS-BP003A-CSS/DCC Update
 MHSS-BP001- Change of Supply (Migration)

BPM Entry
 MHSS-BP001-Change of Supply
 MHSS-BP007-Disconnection
 MHSS-BP011-Change of Market Segment
 MHSS-BP001- Change of Supply (Migration)

Exit BPM
 MHSS-BP004-Data Collection

